

Personal information

Sam U Simulator
ID: ****2031

Primary email | [Edit](#) diuniversity.di@ncr.com

Login & Security

Username | [Edit](#) apurchaser2

Password | [Edit](#) *****

Security options | [Edit](#) (615) 480-7237 | Enable for text ▼
diuniversity.di@ncr.com

Other settings

[Rename & Hide your accounts](#) [Alerts](#)

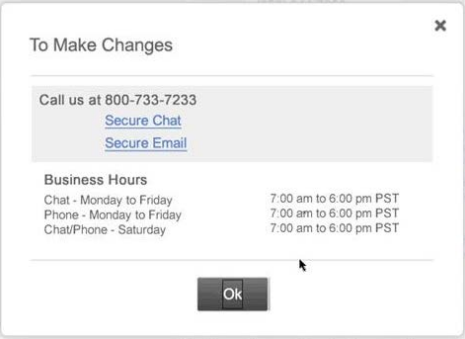
An email is sent to the user when any of the following occurs:

- email change
- password change
- username change
- MFA phone number added/removed
- MFA email added/removed

Address & Phone

If your financial institution (FI) has “Postal Address – Update at Host” and “Phone Number – Update at Host” configurations, users will have an “**Edit**” link to change this information and have it sync to your host (not shown in screenshot).

If your FI only has one of these configurations, a “**How do I update this**” link will appear next to the info that doesn’t sync to the host and provides your FI’s contact information for the user.



Business Hours	
Chat - Monday to Friday	7:00 am to 6:00 pm PST
Phone - Monday to Friday	7:00 am to 6:00 pm PST
Chat/Phone - Saturday	7:00 am to 6:00 pm PST

If your FI doesn’t have either of these configurations, users could see any of the following:

- the “**How do I update this**” link will appear and point to the ‘To Make Changes’ screen
- the “**Edit**” link will appear and point to the ‘To Make Changes’ screen
- the “**Edit**” link can point to a secure form (if your FI has a secure form)

NOTE: Your FI can choose to hide address/phone info and/or the update links altogether (as in screenshot on left).

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[Rename & Hide your accounts](#) [Alerts & Notifications](#)

Email

If your FI has the “Email – Update at Host” configuration OR the “Email – Update at Host” and “Email – Update at BPV” configurations, users will have an “**Edit**” link to change this information and have it sync to your host (and bill pay vendor if applicable).

If your FI has Promotion Suite with the Email Manager feature, users can unsubscribe from the emails your FI sends out via this tool. If your FI does not have Email Manager, these checkboxes will not display.

Email options

Primary email diuniversity@ncr.com
This email address is used to contact you with important information and send notifications about your online banking account.

Current password Password [SHOW](#)

Change Promotional Email Subscription
This option allows you to opt-in or opt-out of receiving Promotional Emails from your financial institution via email. Promotional Emails may include special product offers and discounts.

Change Newsletter Subscription
This option allows you to opt-in or opt-out of receiving Newsletters from your financial institution via email. Newsletters are sent monthly and provide information regarding new services, special offers, and stories about what's happening at your financial institution.

[Save](#) [Cancel](#)

Bill Pay Email (not shown)

If your FI does not have the “Email – Update at Host” configuration, but does have the “Email – Update at BPV” configuration, an additional email field for bill pay will display and users can setup/edit that email address as well.

TIP: Use the Activity Report to search for users that have updated their email so you can update your host.

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[Rename & Hide your accounts](#) [Alerts & Notifications](#)

Username & Password

User must provide their current password to make changes to their username or password.

Security Options

Up to two (2) phone numbers can be set up for MFA. When a phone number is added, it is automatically enabled for voice calls.

Confirming your identity

If we do not recognize your computer or device, we confirm your identity by one of the methods below.

By phone Confirm your identity by responding to a text or call to a phone you have handy
 +1 (878) 770-9722
 + Add another number

By email OFF
 Receive one-time security codes by your primary email address: diuniversity@ncr.com
[Update primary email](#)

Current password Password [Show](#)

[Save](#) [Cancel](#)

To enable the phone for text, click the "Enable for text" arrow next to the appropriate phone number.

Security options | [Edit](#) (615) 480-7237 | Enable for text ^

Mobile carriers require us to confirm your phone can receive text messages. ✕

We just sent a message to (615) 480-7237
 Enter the code below:

Enter code [Confirm](#)

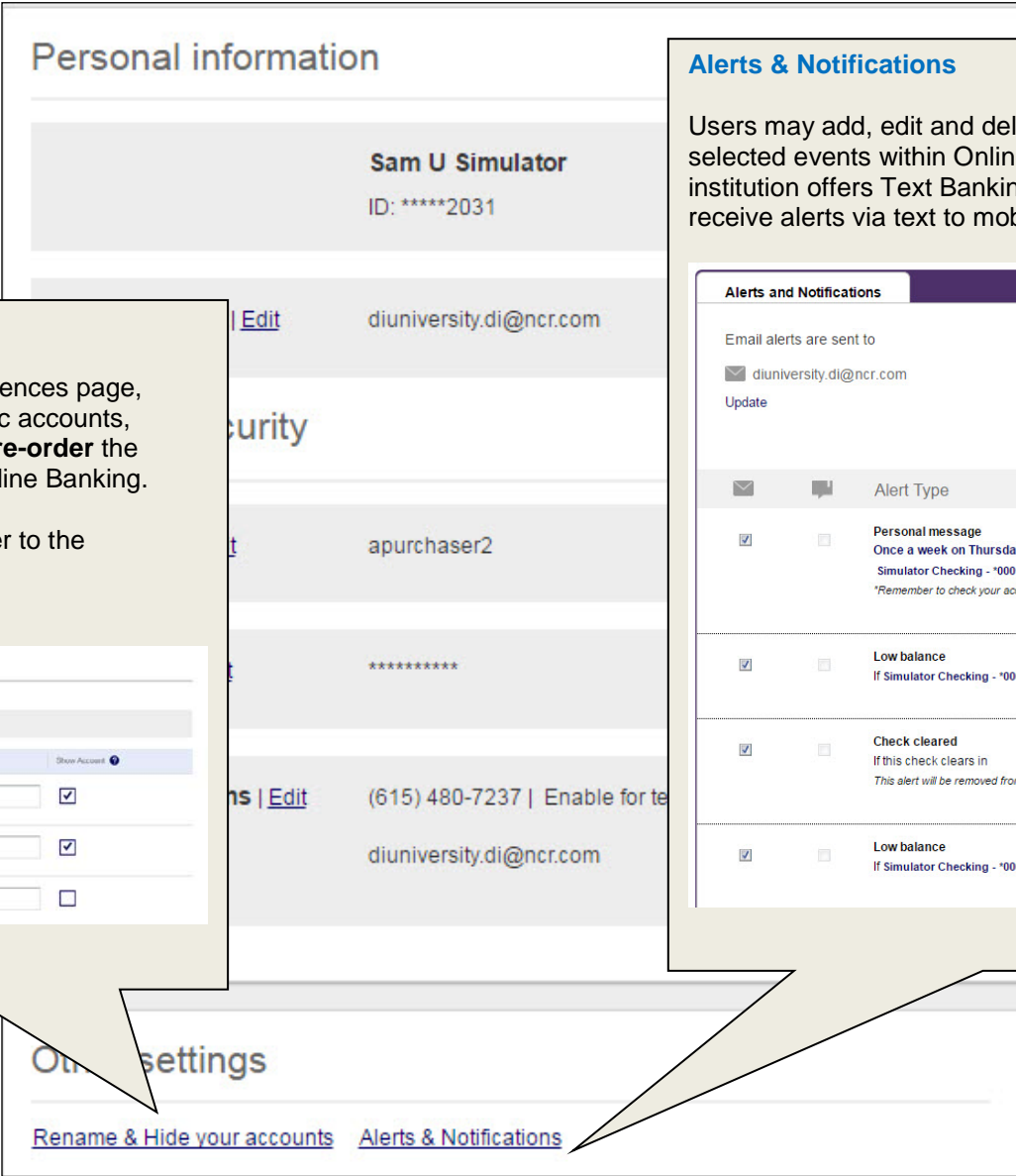
Didn't get the code? [Text me again](#)

Message and data rates may apply for text option. For help or information send "help" to 44833. To cancel at any time send "stop" to 44833. By clicking Text me button you agree to the Terms and Conditions and Privacy Policy.
 ▶ [Show the Terms and Conditions and Privacy Policy](#)

diuniversity.di@ncr.com

Once two phone numbers exist, the user can delete a phone number.

If your FI allows the use of **email** for MFA, the email option will appear on this screen. The email address is the same as the email on file for Online Banking. If a change is made here, it also updates the email for Online Banking.



Rename & Hide Accounts

Takes users to the Account Preferences page, where they can **hide/show** specific accounts, create account **nicknames***, and **re-order** the accounts on the home page of Online Banking.

* Note: nicknames do not carry over to the host/DPV.

Account Preferences

Modify the display of your accounts

To reorder accounts just drag drop with a click on the row handle.

Account Name	Nickname	Show Account
Favorite Savings *0003	Favorite Savings	<input checked="" type="checkbox"/>
ABS Checking *0025	ABS Checking	<input checked="" type="checkbox"/>
Joe's Account *0036	Joe's Account	<input type="checkbox"/>

Alerts & Notifications

Users may add, edit and delete notifications to be sent for selected events within Online Banking. If the financial institution offers Text Banking, users will have the option to receive alerts via text to mobile devices.

Alerts and Notifications [View all alerts](#)

Email alerts are sent to Update

Text message alerts are sent to Activate

Alert Type	Alert Type	Alert Type
<input checked="" type="checkbox"/> Personal message	Once a week on Thursday send me a note about Simulator Checking - *0001 saying "Remember to check your account!"	
<input checked="" type="checkbox"/> Low balance	If Simulator Checking - *0001 falls below	\$ 9000
<input checked="" type="checkbox"/> Check cleared	If this check clears in	Check # 201
<input checked="" type="checkbox"/> Low balance	If Simulator Checking - *0001 falls below	\$ 1000