

Mobile Banking Enrollment & Activation Instructions

Thank you for using Citizens National Bank Mobile Banking.

iPhone users, the App is available from the App Store - Search "citizensnb" – Look for the blue C. Mobile Web is also available at m.citizensnb.com from your device browser.

An iPad Tablet App is not available at this time.

iPad users, access m.citizensnb.com from your device browser to access Mobile Web.

Bookmark to ensure you visit the correct site. You can use your land line number to register iPad.

Android users, go to m.citizensnb.com from your device browser to access Mobile Web. An Android App is available by clicking the "Download" link. Mobile Web & App are available to Android users.

Bookmark m.citizensnb.com to ensure you visit the correct site.

Activation Code Enrollment involves your Online Banking and your mobile device. You can use this Activation Code for any of the above to register your device.

To begin, you will need to log into your CNB Online Banking at www.citizensnb.com.

The screenshot shows the Citizens National Bank online banking interface. At the top, there is a blue header with the bank's logo and a "Sign Off" button. Below the header is a navigation bar with tabs for "Accounts", "Transfers", "Bill Payment", "Administration", and "Customer Service". The "Administration" tab is selected, and a dropdown menu is open, listing various options. The "Mobile Banking" option is circled in red. The main content area displays "Accounts Overview" with a table of accounts and a "Manage Communications" section.

Account Name	Number	Available Balance	Current Balance	As Of Date
Checking				8/19/2013

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CITIZENS NATIONAL BANK
"Your Kind of Bank"

[Close Window](#)
Mobile Banking Center

Welcome to citizensnb mobile

[Add mobile device](#)

My enrolled mobile devices

Phone number: |
Carrier: AT&T (Centennial)

Text Banking: Activated
Mobile Banking: Activated

[Change my phone number](#) | [Disable this mobile device](#) | [Remove this mobile device](#) | [Get Activation Code](#)

[Learn More About Mobile Banking](#) | [Frequently Asked Questions](#) | [Terms & Conditions](#)

CITIZENS NATIONAL BANK
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[Close Window](#)
Mobile Banking Center

Get started in two easy steps!

Enter information about your device

STEP 1 Enroll Your Mobile Device STEP 2 Activate citizensnb mobile Enrollment Complete

Enter your mobile phone number: () -

Mobile Carrier:
Select

citizensnb mobile Terms and Conditions: [Printer Friendly Version](#)

Mobile Banking Enrollment Terms and Conditions

END USER TERMS

This service is provided to you by Citizens National Bank and powered by a Third Party "Licensor" mobile technology solution. Section A of these End User Terms is a legal agreement between you and Citizens National Bank. Section B of these End User Terms is a legal agreement between you and the Licensor.

I accept the Terms and Conditions of Use

ENROLL **CANCEL**

Read and Accept Terms and Conditions - Enroll

Mobile Banking Enrollment & Activation Instructions

Enrollment Complete

Receive a six digit Activation Code

You must use your mobile device to complete the activation process within 24 hours.

You have successfully enrolled () for Mobile Banking!

To start, you'll need to activate Text Banking and then Mobile Banking on your mobile device. Activation ensures a secure association with your device. It's easy, just follow these steps:

Mobile Information

Phone number:

Carrier: AT&T (Centennial)

Activation Information

Activation code: 714974

Expires on: Sat. May 11, 2013 11:47 AM CDT

For SMS-Text Banking

- a. If you elect text banking, your phone will receive a text message from 49794 with an activation code
- b. Reply to SMS message with correct activation code and you will receive a confirmation and Mobile Banking SMS-text banking is ready to use
- c. Add shortcode 49794 to Contacts for CNB Text Banking. All text message commands should be sent to and received from that number for account information.

FAQ:

Your number is changed: If you get a new mobile device or change phone numbers, be sure to return to Mobile Banking website via your PC and update your mobile device profile in the Mobile Banking Center. We recommend removing your old device and re-enrolling your new device.

Device is lost or stolen: If you are concerned about misuse of your phone, contact your mobile service provider immediately to stop all wireless service. Additionally, sign on to online banking and disable or remove your mobile device. You can also call Customer Service at 318-741-3500.

What is text banking? Text banking gives you access to your accounts via text (SMS) messages on your phone. It's a fast, easy way to look up account balances or recent account history by sending a text command to a shortcode. Text Banking will work on any text message (SMS) capable phone from one of our supported carriers.

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What are the shortcodes?

FUNCTION	COMMAND	DESCRIPTION
Balance	B	Summary of available balances for all accounts
History	H	Summary of recent transactions per account
Command	C	List of available Text Banking commands
Help	He	Help content for Text Banking
Login	L	Receive a URL for the Citizens National Bank, N.A. Mobile Browser website
Stop	S	De-activate all Citizens National Bank, N.A. text services

NOTE: You can check for additional available commands by activating your phone and sending C to 49794.

What is Mobile App? The Citizens National Bank Mobile App is an app from either Google Play or iTunes App Store that is downloaded to your phone or Android Tablet. (This is not available for iPad at this time.) It requires access to an existing Online Banking account and an Activation Code to complete registration.

What is Mobile Web? Mobile Web is a mobile link to Citizens National Bank's website. It can be accessed using any mobile browser at m.citizensnb.com. It can be Bookmarked or added to the HomeScreen for quick access. It requires access to an existing Online Banking account and an Activation Code to complete registration.